



HEALTH HOMES ACHIEVE



Home (most recent data 2016/17)
resulting in \$275m savings for inpatient costs
x **11.1% reduction** in All-Cause Readmissions (a measure of
readmission following acute inpatient stays)

After enrollment, individuals saw an **increase** in:

- x Visits to primary care
- x Medication compliance

According to NYS DOH, primary care visits **increased 23%**
and Rx Cost **increased 12%**, both of which indicate that
individuals are going to their PCP and taking their medications
² major goals of the program.

HEALTH HOME FAST FACTS

- 9 27% improvement in followup after hospitalizations with mental illness within 30 days
- 9 29% reduction in homelessness and a 37.5% reduction in incarceration from 2018 to 2019 for the same cohort of individuals, based on a representative sample

THE ROLE OF CARE MANAGEMENT AGENCIES IN HEALTH HOMES

Care managers work with adults, children and their families who enroll in a health home to develop an individualized comprehensive plan of care, and then help them navigate the health care delivery system, schedule appointments, arrange transportation and communicate between health care providers.

Care managers also provide education about how to manage chronic conditions, taking medications properly, and understanding often complex discharge plans, next steps and follow-up after a hospitalization.

The Care Management Agencies in Health Homes networks are experts in providing care management services in communities across the state.

The care managers are located in communities where individuals live and provide culturally relevant and responsive support to their members. Care Managers meet members where they are most comfortable, providing person-centered support and coordination of services. By using individual member health data, including utilization and outcomes, care managers can connect the individual to appropriate health and social services in the least restrictive, most cost-efficient setting.

Our dedicated Care managers also help adults, children and families enrolled in Health Homes in other ways such as:

- 9 Medicaid eligibility determination
- 9 Enrollment and renewal of benefits
- 9 Assessing eligibility and completing applications for other public