

HEALTHHOMESACHIEVE

HEALTHHOMEFASTFACTS

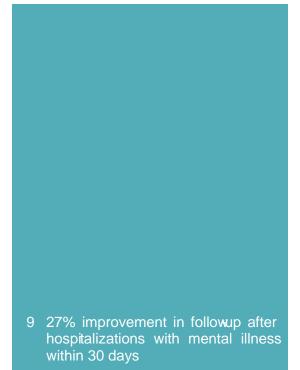
Home (most recent data 201617) resulting in \$275m savings for inpatient costs

x **11.1% reduction** in AllCause Readmissions (a measure of readmission following acute inpatient stays)

After enrollment, individuals savan increase in:

xVisits to primary care xMedication compliance

According to NYS DOH, primary care co**intsreased 23%** and Rx Cst increased 12% both of which indicate that individuals are going to their PCP and taking their medications ² major goals of the program.



9 29% reduction in homelessness and a 37.5% reduction in incarceration from 2018 to 2019 for the same cohort of individuals based on a representative sample

THE ROLE OF CAREMANAGEMENT AN HEALTHOMES

Care managers work withadults, children and their families who enroll in a health home to develop an individualized comprehensive plan of care, and then help them navigate the health care delivery system, schedule appointments, arrange transportation and communicate between health care providers.

Care managers also povide education about how to manage chronic conditions, taking medications properly, and understanding often complex discharge plans, next steps and follow p after a hospitalization.

The Care Management Agencies in Health Homes networks are experts in providing care management services in communities across the state.

The care managers are located in communities where individuals live and provide culturally relevant and responsive support to their members. Care Managers meet members where they are most comfortable, providing persorcentered support and coordination of services. By using individual member health data, including utilization and outcomes, care managers can connect the individual to appropriate health and social services in the least restrictie, most costefficient setting.

Our dedicated Care managers also helpedults, children and families enrolled in Health Homesin other ways such as:

- 9 Medicaid eligibility determination
- 9 Enrollment and renewal of benefits
- 9 Assessing eligibility and completing applications for other public