

**DEALING WITH EMPLOYEE WORK
PERFORMANCE**

Q. I find dealing with employees inconsistent work and performance to be time-consuming for me to keep track of and address. Often,

For more information go to: [Harvard Business Review : 5 Mistakes New Managers Make](#)

Q. I get angry with workers who do not correct their own performance and seem passive/resistant to change. I know I should remain calm, but I fear if I don't demonstrate anger and frustration, they won't take me seriously. What's the answer?