Expanding the Role of Medical Assistants in Family	Colleen T. Fogarty, MD, MSc,
Medicine: Setting the Foundation in Agenda Setting	FAAFP

Achieving Enterprise Practices for Lab Services: Lab Centralization	Y. Victoria Zhang, PhD, MBA
Transformation Toward an Age-Friendly Health System in Post-Acute and Long-Term Care	Thomas V. Caprio, MD, MPH, MS
The Best Managers are Leaders: Leadership Development for Departmental Administrators	Erin Duecey, MD
Improving EMR Access to Specialized Pathology/ Oncology Testing: New Tools for Personalized Cancer Medicine	Andrew G. Evans, MD, PhD
Development of an Academy for Surgical Education, Research and Training (ASERT).	Ahmed Ghazi MD, MHPE
Defining the Role of Research Director in Ophthalmology	Krystel R. Huxlin, PhD
Initiating APP Led Healthy Liver Clinic for Pediatric NAFLD	Nanda Kerkar, MD, MRCPCH
Developing a Palliative Care Research Center at the University of Rochester	Benzi Kluger, MD, MS
Diversity, Equity, and Inclusion (DEI) in the UHS Workplace Culture	Cheryl Kodjo, MD, MPH
Improving Satisfaction thru Changes in Ophthalmology	1

Case Scheduling

Development and Integration of a Diversity and Equity Division in the Department of Pathology and Laboratory Medicine at the University of Rochester Medical Center

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