

#&%"' *)+ # 8 1 - 1\$&2, 3)
 (" #7\$ #2)
 (" 1

M R c R c NY
 P R c R c NY

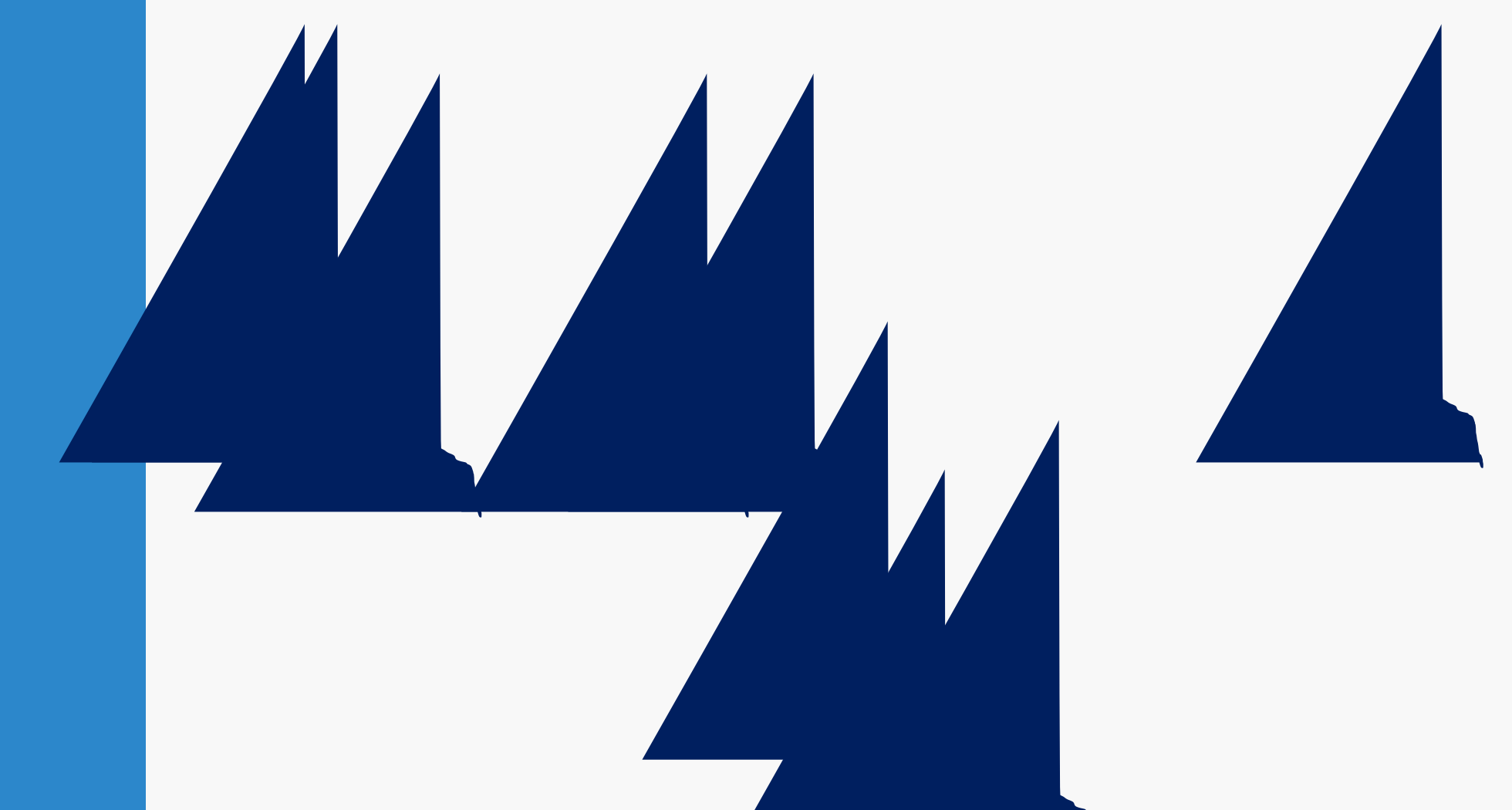
all hich a
 ien i de f Di cha ge Dela
 D) de c i en i al be nd he
 ified M

I 2021, URMC la nched he Be e FI P g am aimed a
 eamling a ien fl , incl ding d c men a i n f b h he MRDD and
 DD in he elec nic medical ec d (EMR). In N embe 2023, nl
 2.6% f a ien di cha ged f m he e iden ni 61400 a S ng
 Mem ial H i al had a DD en eed, de i e 27% f he a i n e e
 a he MRDD.

U a he ba cha ge all
 a n fa ia ce mm n

We im lemen ed Plan-D -S d -Ac (PDSA) c cle ili ing in- e n
 and email c mm nica i n in e di ci lina eam c n i ing f
 ha maci , n e , ide , ca e c dina , and cial ke
 (de ailed in able bel)

CYCLE	DATE	INTERVENTION
!	"#%&%"	() *+,)\$- , ./#-+0\$ 1 *02- 203/) #, ,++0\$ 02 4 (55 #\$, 55 /0%.7\$* -0 84 (903:209 ;) 7#% #\$, +\$-)3, +* /+<6\$#3= 30. \$, 3) 7+\$,)3
%	"#\$>4 #3 %&%"	() *+,)\$- #\$, 2#/.6= +\$>)3*0\$), ./#-+0\$ #\$, #9#3)\$** ?+# 9)) :6=) 7#6* A. *+\$)** 7)) -+ \$B
C	D<3>4 #= %&%"	() *+,)\$- , ./#-+0\$ -0 #, , 4 (55 /0%.7\$ -0 84 (903:209 ; +\$ <)3*0\$ 3) 7+\$,)3
'	".6= %&%"	E)9 B0#*)- -0 55)\$-3= 02 F!CG
H	D.B %&%"	() *+,)\$- +\$ <)3*0\$), ./#-+0\$, .3-\$B * :+66* A60/ :



O da a i ha ing f e c d ali im emen jec
 incl ding dec ea e ime ani di i

The Be e FI Team
 D . Keel D e -Ma k
 D . C n ad Glebe
 Nic le Ka lan, UPP C ach

A hle Whi e, Pha mac
 Ka a Va ghn, Ca e C dina
 J dan F ha , S cial W k
 Te e a Shann n, RN Manage
 614

