

**Breach Notification:** Inappropriate Access  
**Original Letter Date:** February 1, 2024

**Reference Number:** 2401-30070KV

I am writing to make you aware of an incident involving your protected health information (PHI) at the University of Rochester Medical Center (URMC) and Affiliates. As part of our ongoing effort to protect the confidentiality of patient records, we conduct audits related to any concerns brought forward as well as continuous auditing of our system to ensure patient information is accessed strictly by those authorized to do so.

On January 11, 2024 during one of these audits, it was discovered that a system user who had permission to access certain University of Rochester Medical Center (URMC) electronic records for their job-related pur